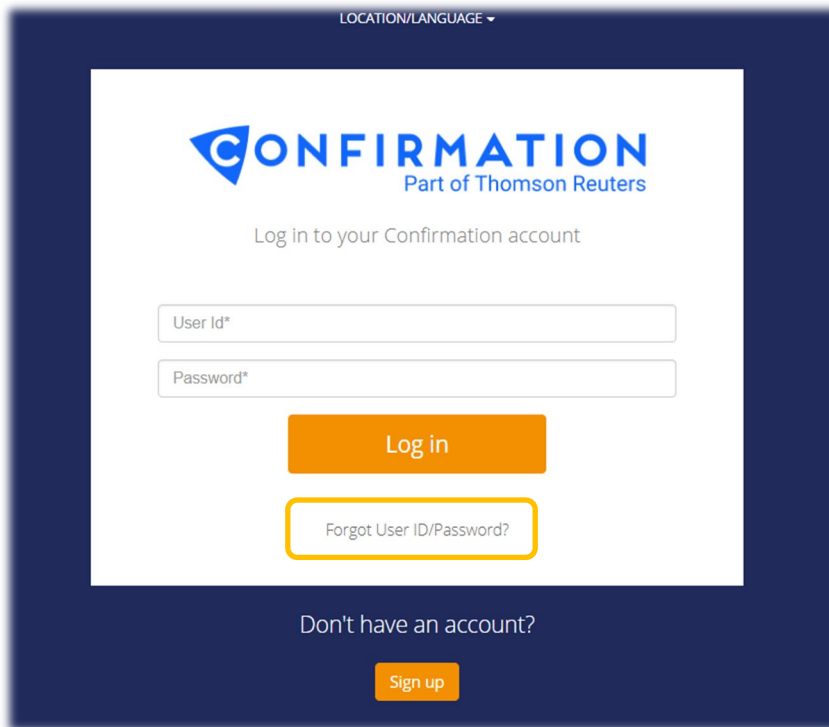


B. Password

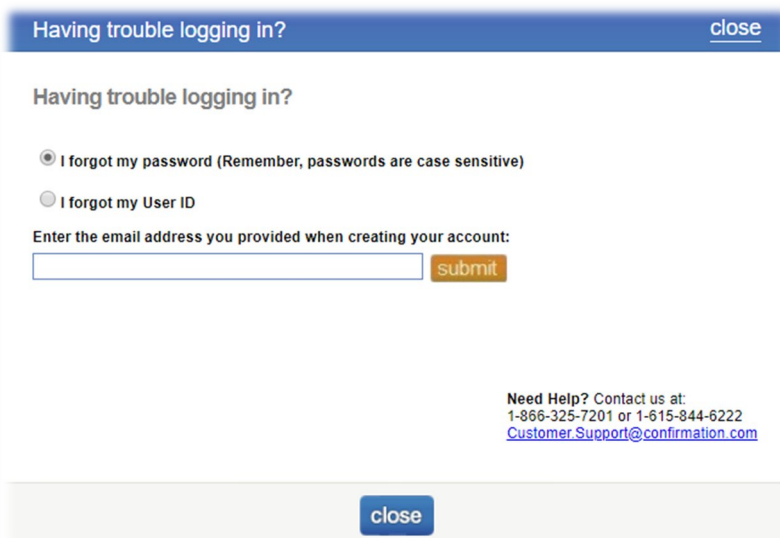
Forgot Password

1. Go to <https://www.confirmation.com/home.aspx> and select *Forgot Password* link located below the login area.



The screenshot shows the Confirmation login page. At the top right, there is a dropdown menu labeled "LOCATION/LANGUAGE". The main content area features the Confirmation logo (Part of Thomson Reuters) and the text "Log in to your Confirmation account". Below this are two input fields: "User Id*" and "Password*". A blue "Log in" button is positioned below the password field. A yellow-bordered button labeled "Forgot User ID/Password?" is located below the "Log in" button. At the bottom of the form, there is a link "Don't have an account?" with a blue "Sign up" button below it.

2. Enter your email address and select the *submit* button.



The screenshot shows a dialog box titled "Having trouble logging in?" with a "close" link in the top right corner. The dialog contains the following elements:

- A heading "Having trouble logging in?"
- Two radio button options:
 - I forgot my password (Remember, passwords are case sensitive)
 - I forgot my User ID
- A label "Enter the email address you provided when creating your account:"
- An input field for the email address.
- A blue "submit" button.
- At the bottom right, contact information: "Need Help? Contact us at: 1-866-325-7201 or 1-615-844-6222" and a link to "Customer.Support@confirmation.com".
- A blue "close" button at the bottom center.

Note: You will receive a system generated email from Confirmation with a link to setup a new password.